What is GPHA’s goal of care during the COVID-19 pandemic?

We are committed to keeping our sites open for regular primary care visits for most patients including Women’s health preventive care visits, routine obstetrical care, routine pediatric care and other types of routine care.

What GPHA is doing about COVID-19?

• All GPHA sites are doing travel and symptom screening at the front doors of our facilities. We are isolating patients with upper respiratory symptoms (colds).

• GPHA has started doing telehealth (telephone) visits to patients who:
  o Have no symptoms but are worried that they may have COVID-19;
  o Have cold symptoms and want care;
  o Have chronic medical conditions or are over age 60 years and should not leave their home.

What YOU should do if you are sick with a cold and want care at GPHA or want a telehealth visit so you don’t have to leave your home to get care:

• CALL US AT 1-888-296-GPHA (4742). Our staff will screen you by phone and educate you about home care.

• Helpful COVID-19 links: Philadelphia Department of Public Health home care and home cleaning instructions.

Should I come to GPHA as a walk in if I have cold symptoms?

• NO, please stay home and take care of yourself and then...
• CALL US AT 1-888-296-GPHA (4742). Our staff will screen you by phone and educate you about home care and best next steps for you.

What you should do if you want COVID-19 testing at GPHA:

• Call the GPHA COVID-19 Testing Hotline @ 215-271-4286 for Same Day and/or Scheduled Testing.